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Students complain about unsafe conditions at The Standard

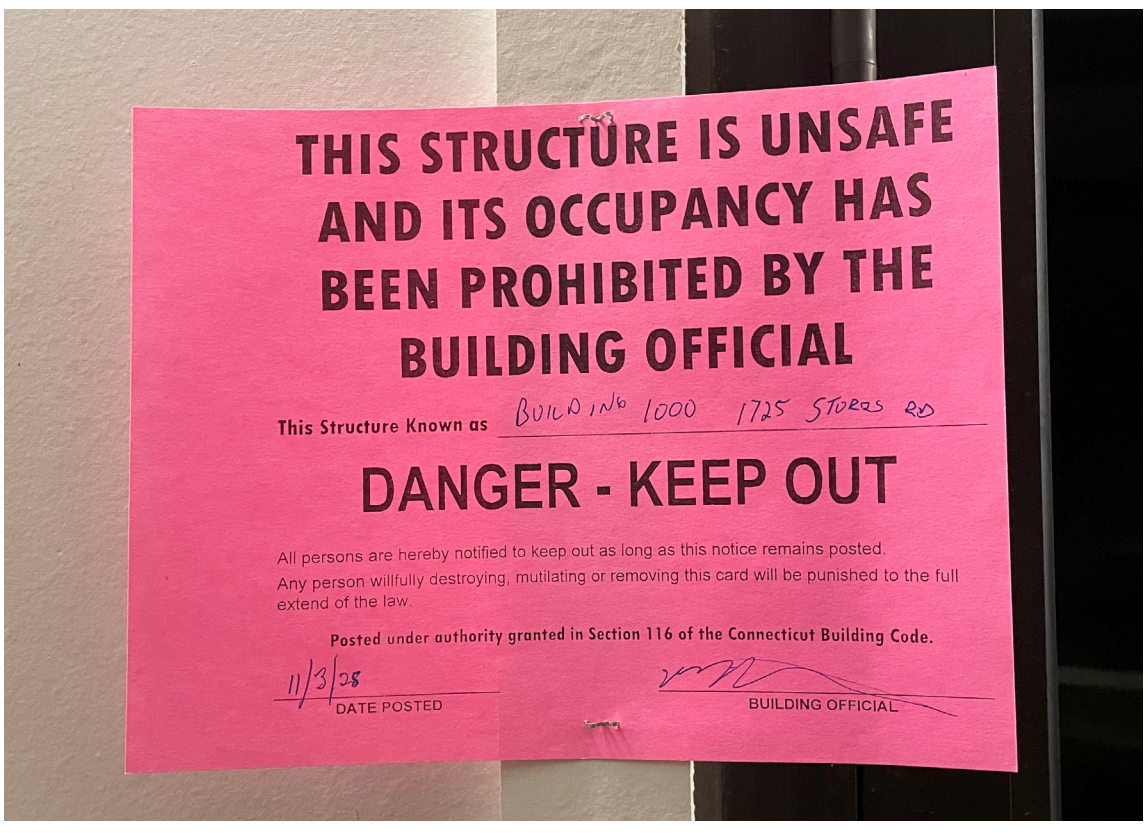

Photo from Nov. 6, 2025 of a sign warning residents not to enter Building 1000 of The Standard. The building flooded and was closed for about three weeks, residents said. PHOTO COURTESY OF ANGELINA PARK

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Residents of The Standard at Four Corners apartments are speaking out against spotty Wi-Fi, unfinished rooms and unsanitary and unsafe conditions, according to a tip received by The Daily Campus.

Residents, who are primarily University of Connecticut students, say they struggle to reconcile the steep prices they pay to live in the apartments with the rushed work and lack of communication from management that they experience.

UConn's continuing housing crisis has pushed many students to pursue off-campus housing at locations like The Standard and the Oaks in Downtown Storrs, among others. Today, only first-years and sophomores are guaranteed housing on the Storrs campus.

The apartments, which began construction in late 2022 and opened to residents in fall 2025, are marketed as affordable apartments with "modern and stylish" amenities. There is an academic lounge, private study rooms, a gym and a pool on site as well. Sixth-semester digital media and design student and The Standard resident Angelina Park said it worried her how fast the apartments appeared to get built.

"I remember... towards the end of last spring semester, it was nowhere near finished," she said. "And the fact that we got to move in that same summer... it was really concerning."

Residents like Kendall Artis, a fourth-semester communications major, say that she can tell that parts of her apartment were thrown together quickly.

"My sink has paint all over it from them, like, rushing painting the walls," she said. "There's paint on my... bathroom mirror, there's paint on the sides... it was really rushed."

Artis said some of the door handles don't work, her fridge handle keeps popping off, her washing machine has flooded her apartment at least twice, there are scratches on her floorboards and walls, her toilet clogs often and the room gets a lot of spiders.

Many residents have complained about issues with the Wi-Fi as well. They said it goes out for hours and even days at a time. When Artis first moved in in August, she had no Wi-Fi for three days.

"We had no Wi-Fi and no service," she said. "So we couldn't even email them... we couldn't even send Wi-Fi requests to get [it] fixed because we had no service to send the request."

She wasn't able to send text messages to her parents, either. Her building was one of two without Wi-Fi. At that point, the fall semester was beginning in two days.

"We were calling the front desk and complaining, and they kept sending emails," she said. "They were like 'The front desk can't do anything, you can't keep calling them. This is up to IT,'" she said.

Artis said that every time it rains or there is inclement weather, her Wi-Fi gets knocked out.

"There were times me and my roommates... had to get on our own hotspots to do our assignments," Artis said.

Many times, she's had to email professors to tell them she couldn't turn in an assignment because her Wi-Fi went out.

Bella Bosak, a sixth-semester computer science major, has also been having issues with the Wi-Fi.

"There's been definitely a lot of outages for no reason," she said.

Bosak has also had a lot of trouble with the mail services at the apartments. She said it has taken her up to a month to get some of her mail.

"If you're getting food or an important package, you're not getting that in time," she said.

In her apartment, Bosak said there is an outlet without a cover and a vent in her bathroom is half off the hooks.

> **"It is very much unfinished. The hallways are also just so empty and... everything just feels depressing."**
> **BELLA BOSAK**

"It is very much unfinished," Bosak said. "The hallways are also just so empty and... everything just feels depressing."

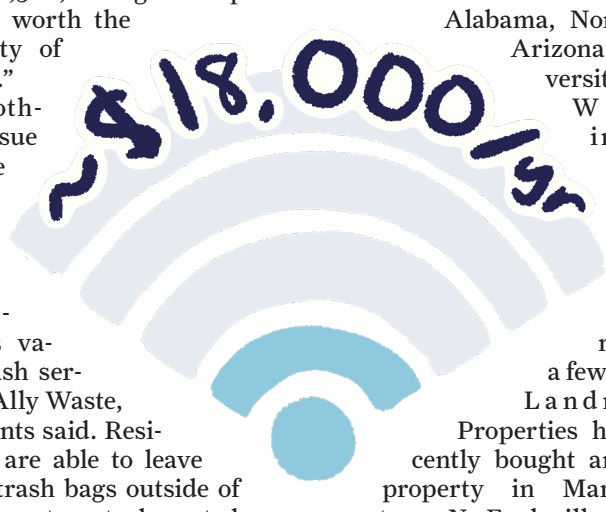
Park said that soon after she moved into her apartment, there was a leak in her kitchen.

"And then we noticed the paint started peeling... It ended up turning into a bigger problem," she said. "Water started leaking into my roommate's bathroom."

Park said maintenance came in and ripped up the wall. They discovered that the main water pipe for their building was in that wall. For about a month, maintenance was coming to Park's apartment every week to do more work on the issue.

"It was just really disruptive," she said.

Residents sign year-long leases — August to July — and pay in the range of $1,300 to $1,700 a month per resident for their apartments. Park said she and her two roommates each pay $1,500, though the price is not worth the "quality of living."



Another issue is The Standard's valet trash service, Ally Waste, residents said. Residents are able to leave their trash bags outside of their apartments doors to be picked up, but sometimes that doesn't happen.

"Most recently, yesterday, they didn't pick up the trash," Park said. "The hallways always smell strange. It smells gross and them just forgetting to pick it up is always annoying."

The Standard apartments are owned by Landmark Properties, a real estate firm out of Georgia that mainly builds off-campus university housing across the country, though they've expanded a bit into single- and multi-family housing according to their website.

In a statement to The Daily Campus, Landmark Properties said the company is committed to "providing a high-quality living experience at The Standard at Four Corners."

"The community was fully completed and furnished at opening, and a distributed antenna system (DAS) was implemented shortly thereafter to enhance cellular connectivity. While there have been isolated connectivity interruptions, there have been no prolonged issues, and each instance was addressed promptly. Our on-site team remains actively available to support residents," it said.

The company has housing near Auburn University in Alabama, Northern Arizona University and Washington State University, to name a few.

Landmark Properties has recently bought another property in Mansfield at 134 N. Eagleville Road. The Mark Mansfield is expected to include fully-furnished residences with 738 beds and about 7,000 square feet of retail space, according to a March press release from Landmark Properties.

ILLUSTRATION BY COLBI LORANGER, ASSOCIATE MANAGING EDITOR/THE DAILY CAMPUS

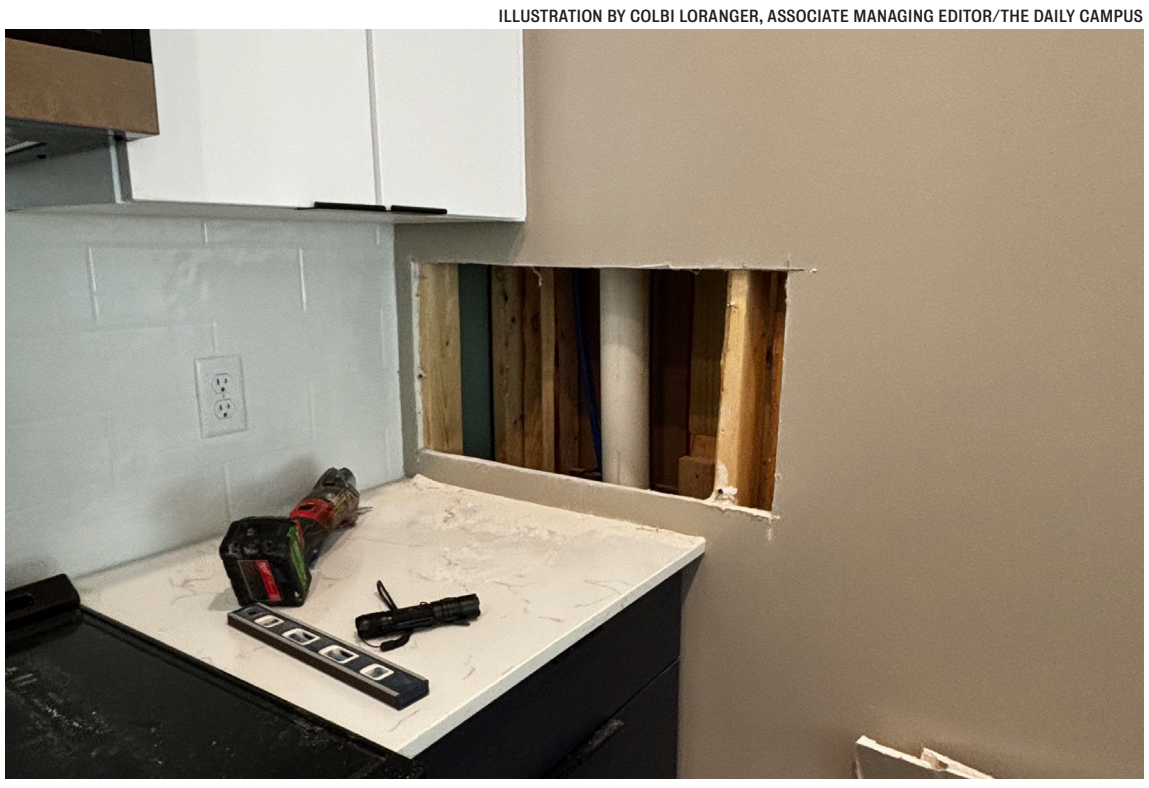


Photo of Angelina Park's apartment at The Standard on Sept. 26, 2025 as maintenance fixes the building's main pipe, which sits in the wall between her kitchen and roommate's bathroom. The pipe started leaking a month after she moved into her apartment. PHOTO COURTESY OF ANGELINA PARK

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