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**LAUNDRY** from cover

It's open to all students…I will tell you this year, laundry hasn't been raised once by anybody," Ellett said. "Doesn't mean that it isn't an issue, but usually I hear a lot of things about issues from every student. This hasn't been mentioned yet."

Yet, Quinnipiac students and parents beg to differ.

One parent commented on the Quinnipiac University Parents and Families Facebook page looking for support on how students should go about addressing these issues with administration.

"Who do we complain about the ridiculous situation with the washers and dryers in Crescent?" she wrote. "Clothes ruined and kids are going to the laundromat. That's simply not acceptable."

Parents of other Quinnipiac students had similar concerns in the comments, listing off the residence halls their children live in — Mountainview, The Crescent, The Commons and Irmagarde Tator Hall.

First-year psychology major and resident in The Commons residence hall Toni Cardenas said that while she personally hasn't experienced issues yet, she had heard rumors from other students.

"I did see like a few days ago in The Commons group chat that like someone took out their laundry and it was like leaking water. Like I've never had any experience like with any issues, but I have some other people experience issues and the floor is wet for some reason," Cardenas said.

Similar issues of washing machines leaving clothes sopping wet and not draining correctly have also been reported in The Crescent residence hall located on Quinnipiac's York Hill Campus.

Ellet explained that broken laundry facilities are often a result of students overloading the machines. He emphasized that if students are having issues with their residence hall's laundry facility, they should go to the laundry room and find the "phone number or URL" typically located somewhere inside the room and file a work order. The issue with the machine will typically determine the timeliness of its fix.

However, as mentioned in the Facebook post, parents left comments sharing how their child had put in a work order, and nothing was ever done about the issue.

"One of the things Res Life does every week, they walk through all of the laundry rooms and they put work orders in if there's anything broken every week," Ellet said. "So, I know that's happening."

Ellet also added that Residential Assistants (RAs), allegedly do weekly sweeps of their laundry facilities depending on their assigned building and filing any necessary work orders. So this begs the question of RAs keeping up with said duties.

"Several maintenance requests by students (have) already submitted no action taken," one parent wrote.

There were multiple mentions of this on the same post.

"All previous 3 years of clothes ruined by washers in various resident halls. Tickets submitted. No repairs done," another parent wrote.

First-year business undeclared major Collin Thompson has yet to experience issues with laundry facilities as a resident of The Mountainview residence hall, however feel the machines could use an upgrade.

"I haven't seen it, to be honest," he said. "But I mean, I guess they could upgrade."

Ellett mentioned that the current laundry company that Quinnipiac is partnered with is potentially bidding on a new company in this upcoming year. However, there is no known timeline on this project at the moment.

In terms of holding the university accountable on issues regarding laundry facilities, students are encouraged to reach out to Tom Ellett himself at cxo@quinnipiac.edu.

# Students impacted by Department of Education loan policy changes

**By BRYCE INFALD**
Staff Writer

New student loan policies from the Department of Education have begun to affect students' finances, with further changes being implemented in 2028.

The Trump Administration's list of professional degrees will limit federal loan limits for students based on their academic graduate programs. In July 2026, a court order required the administration to change the list to include other programs, but the Department of Education claims these changes are only temporary.

Programs designated as "low-earning outcome programs" by the Department of Education could lose Title IV funding and Pell Grants by 2028. The Department claimed that this is meant to serve as "a new accountability framework for post-secondary education programs." Since this policy is still new, no programs have been designated as low-earning yet.

First-year occupational therapy major Maya Costello claimed that the list of professional degrees also impacted her as an undergraduate student.

"For undergraduate, I couldn't get a federal loan because my degree is not deemed a professional degree under his Big Beautiful Bill," Costello said. "And so I had to get private loans, which obviously have higher interest and they're not protected, so the rates can go up, which means I'll be paying a fortune and I'll be carrying the debt with me much longer than I would've if I had federal loans."

However, Costello stated that programs labeled as low-earning can have negative impacts on affected careers.

"You're limiting the number of people who are going to be able to be in these fields, which is really problematic for just the world in general," Costello said.

Quinnipiac Director of Financial Aid Kelly Osorio acknowledges the potential challenges these new student loan policies can create, stating that the Office of Financial Aid will provide support to impacted students.

"We understand that changes to financial aid regulations can create uncertainty for students and families," Osorio wrote in a statement to The Chronicle. "Our goal is not only to ensure compliance with federal requirements, but also to provide clear communication, guidance, and support throughout any transition. We are committed to keeping students informed and helping them understand how any changes may affect their financial aid."

When the Trump Administration's original list of professional degrees was released in 2025, the absence of nursing caused controversy, with the American Nurses Association being alarmed by the decision. Even though the court-ordered changes to the list included nursing, fields like social work and education remain excluded.

"You don't have a lot of teachers as it is and you're cutting their loans now," Costello said. "So now it's like what's the incentive to even become (one)?"

Even though the court-ordered revision to the professional degrees list led to its expansion, the Department of Education's claim that it's temporary can leave students.

"So I will not have nearly enough to cover my graduate degree, which means I'll still have to go through private loans," Costello said.

Osorio stated that the Office of Financial Aid has made changes in the past due to changes at the federal level.

"The Office of Financial Aid regularly monitors federal regulatory changes and, as always, updates our policies, processes, systems, and communications as needed to remain compliant and best serve our students," Osorio wrote.

With a degree of uncertainty remaining over professional degree classifications and whether programs will fall into the "low-earning outcome" category, students will have to await further developments.

"As more information becomes available, we will share updates and resources to help students and families navigate any changes with confidence," Osorio wrote.




LILY ZAHKA/CHRONICLE

**Concern grows as Quinnipiac University students are already seeing the negative effects of the Department of Education's newly announced student loan policies.**