Dunkin' relocates to better serve students

By Vincent Distasi
Contributor

Dunkin' at the university picked up their belongings and stakes a new location in the Adanti Student Center.

Beginning at the start of the fall semester, Dunkin' made its new home closer to its fellow Student Center vendors: SubConnection, Tres Habaneros, and The Grill. Being at the forefront of Stu for years, Dunkin's location now resides farther into the building than its previous spot.

"Dunkin is kind of like a pick me up that you want before your class or after your class," Kaylin Ward, a graduate, said.

Compared to the other food options around campus, Dunkin' provides quick and easy service that makes it simpler for students to treat themselves throughout the day.

Quick, easy and convenient – Dunkin' has been the ideal place for students to get food.

Being further away from the many exits of the building, Dunkin's employees get much less of a breeze than they have been used to in the past.

However, space and convenience were not the main reasons for Dunkin' making its migration.



PHOTOS | VINCENT DISTASI

Students waiting for their food at the new Dunkin' location in Adanti Student Center on Sept. 3.

"There were these big two ovens stacked on top of each other," special-elementary education collaborative major Lily Waterman, a senior and former employee at the Dunkin' said, "right in front of the fire alarm. And so, it would smoke all the time, so it wasn't OSHA approved."

The Occupational Safety and Health Administration is a U.S. Department of Labor agency that oversees well-being in a workplace by enforcing safety and health guidelines.

Having two ovens near a smoke alarm went against their regulations by the buildup of heat that would be caused.

With this issue solved, the new location follows OSHA's guidelines much more clearly than its predecessor.

Another problem that the new location may help resolve is the long line of students waiting to make their order.

This was a common issue complained about at the previous location.

"They would stand in the middle of the whole area, so people couldn't get through," Waterman said. "I would have to corral people like a shepherd."

The lines at the old Dunkin' were known to get quite long at their worst, going as far as stretching to the outside of the Student Center.

With the new location in play, this should not be an issue due to having more space for students to wait.

With a new spot to serve the university community, Dunkin's new location feels more familiar and comfortable with a brighter future ahead.



Former Dunkin' location in the Adanti Student Center on Sept. 3.

Robert DeMezzo on student dining



PHOTO | SCSU WEBSITE

Robert DeMezzo, senior director of Conferences, Events and Student Affairs Auxiliaries.

By Kadisha Pierre-Louis
News Editor

Q: With the new Grubhub order system, how have students and staff adapted to using it?
A: "It's a new system in practice, and things are getting better.

There are some growing pains, and we are working to improve wait time, staffing schedules and overall efficiency of the ordering process."

Q: How does the Grubhub ordering system work?
A: "Through Grubhub, students can place food orders through the app instead of waiting in line at the cash register. Students can choose to pay with a card or use their meal plan.

Students say what they ordered to staff at the location they ordered from, and staff grabs the order."

Q: What was the reason for the new Grubhub system being introduced on campus?
A: "The reason for this new system is to help students avoid longer waiting times and lines for food, which allows them to get their food quicker between class times."

Q: Do students have an input on these new dining systems being implemented on campus?
A: "Student feedback is also being heard to influence changes to the dining experience.

The Culinary Council, along with groups such as the Resident Hall Associations and Student Government Associations, gives students the opportunity to share concerns and suggestions about campus dining."

Q: Are there any incentives or programs given to students who use the Grubhub app?
A: "For students who use the system after three meals, students can receive a $5 coupon.

Grubhub plus is also available through a student program that can provide savings on Grubhub orders."

Students input on Grubhub system

By Emma Gonzalez
Contributor

As the new semester begins, the university has implemented a new way to buy food on campus using Grubhub, a food delivery service. By using their school logins, students are able to access their campus card and meal plan funds to purchase food either on-campus or off campus.

According to Grubhub's campus dining page, participating universities have added perks for their students, such as Grubhub plus which offers free unlimited delivery even off campus, student deals and discounts and on-campus pickup.

"If I'm getting out of class and I know I want food right after, I'll use it," healthcare studies major Leslie Galindo, a sophomore, said.

With the Grubhub addition, students can order food in the student center ahead of time, then go pick it up instead of ordering in person.

Galindo said it only took her about two to three minutes to receive her order.

For political science major Zaeda Reid, a sophomore, the addition of Grubhub seemed more like an inconvenience than anything else.

"You have to wait for about 20-25 minutes because not only are you waiting with the people that already made their order at the register, but you're now also waiting for the other people that made a Grubhub order," Reid said.

The Adanti Student Center food court had lines of students on Sept. 2 waiting for their Grubhub orders- more than half waiting at the Sub Connections, which is now exclusive to Grubhub- you can no longer build a sub in person.

"I'd rather just go to the place in person and get my food. It's not as accessible as it was before," Reid said.

Reid mentions that there is also a new computer system, which has been making transactions take longer.

"I don't know what they're seeing behind the screen," Reid said, "but it's taking longer than usual."



PHOTO | EMMA GONZALEZ

Students waiting for their Grubhub orders at the Sub Connection in the Adanti Student Section Thursday, Sept. 10, 2026.

Wyatt Cannon, the marketing manager at Connecticut Hall, said that as time progresses, bumps in the road such as long lines, incorrect orders and difficulty connecting meal plans to the app should smooth out.

"The goal of the switch is to reduce time standing in line, increase efficiency in ordering for our team members and create a more seamless way for student concerns to be addressed," Cannon said.

Cannon said that there has already been a steady increase in orders and a visible decrease in the length of lines, particularly at Dunkin'.

As Grubhub makes an entrance into the dining experience at the university, many may have noticed the absence of the Kiwibots, the small robots that would deliver food around campus.

"To make way for other improvements and upgrades, the university and Southern Dining mutually agreed it best to move away from the Kiwibots," Cannon said.

Cannon said that the Kiwibot program was underutilized, which just added significant financial impact to the dining program.

"While their discontinuation may be disappointing to some, we hope that the addition of Grubhub plus is free for students will allow them to try some new and exciting spots, both on and off campus," Cannon said.



PHOTO | EMMA GONZALEZ

Zaeda Reid standing in front of Connecticut Hall on Sept. 2.

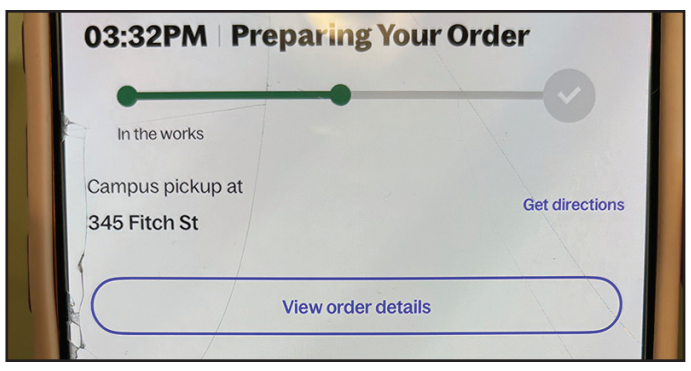

PHOTO | KADISHA PIERRE-LOUIS

A student ordering their meal though the Grubhub app on Monday, Sept. 14.



PHOTO | KADISHA PIERRE-LOUIS

Grubhub advertisment for students in first floor of the Adanti Student Center on Monday, Sept. 14.